

**Robert T. Rupp**  
Associate Executive Director

**AMERICAN BAR ASSOCIATION**  
321 N. Clark Street  
Chicago, IL 60654  
(312) 988-5680  
Cell: (312) 881-9404  
Email: [robert.rupp@americanbar.org](mailto:robert.rupp@americanbar.org)

March 10, 2015

An Open Letter to AALL Members:

ABA Publishing recently learned of deficiencies in the process followed to produce ABA sourcebooks. These quality assurance problems represent an unacceptable breach in the trust our customers give the American Bar Association as a publisher, and I extend the Association's most sincere apology to any of you that are affected.

The following ABA sourcebooks were found to have deficiencies and should not be used: The 2015 Environmental Law Sourcebook (Volumes 1-3), The 2015 Immigration Law Sourcebook, The 2015 Labor Law Sourcebook, the 2013 Social Security Act Sourcebook and the 2015 Social Security Act Sourcebook. At this time we suggest that any copy of these editions be discarded or recycled.

This week we will be contacting all customers who purchased these sourcebooks to resolve this issue with full refunds. We have also begun the process to reissue corrected editions at no charge to affected customers. These editions (and all future editions) will include a listing of all content updated from previous editions. We are conducting a systematic review of all sourcebooks and will take action to correct any error discovered. We expect this process to be completed in late 2015 or early 2016.

Please be assured that this incident is driving changes to our quality assurance practices within our publishing operation. We welcome your counsel and valuable feedback during this process.

If you have any question or concern related to this incident, please feel free to contact me directly at [\(312\) 988-5680](tel:3129885680) or via email at [robert.rupp@americanbar.org](mailto:robert.rupp@americanbar.org).

Sincerely,



Robert Rupp  
Associate Executive Director  
Sr. Manager - ABA Publishing